



**GUIDOPARMA S.r.l.** has implemented a Quality Management System compliant with ISO 9001:2015 for the following field of application: "**DESIGN, MANUFACTURING, INSTALLATION AND MAINTENANCE OF OVER-HEAD RAIL SYSTEMS. DESIGN, PRODUCTION AND INSTALLATION OF STRUCTURAL AND NON-STRUCTURAL CARPENTRY.**"

**GUIDOPARMA S.r.l.** has specialized in the supply and installation of customized overhead rail systems and related carpentry and equipment that allow the handling of any load and any type of product along the entire production line of cured meats and hams.

The reference market is mainly European (mainly Spain and France) with some encroachments in the North American area in addition to the Italian market which is rather consolidated.

**GUIDOPARMA S.r.l.** aspires to become the leading company in the sector of supplies for the handling and storage of food products through a continuous search for improvement in every aspect of the company, which leads to the constant development of products and services.

With over 35 years of experience and real focus on customer satisfaction, we are able to provide the highest quality and customized products for production needs.

We help our customers to improve their production process by offering customized solutions on specific process needs.

We are also able to manage and carry out complete assistance to railway systems and product holder equipment with integrated maintenance programs.

**GUIDOPARMA S.r.l.** aims to intensify the collaboration relationship with suppliers as actors of primary importance for achieving service quality. Suppliers are evaluated, monitored and helped to grow in such a way as to obtain better and better products.

Objective of **GUIDOPARMA S.r.l.** is:

- Full customer satisfaction;
- Aim for the continuous improvement of its quality management system
- Monitoring of customer complaints in order to identify appropriate corrective actions;
- Obtaining a profit on the company balance sheet;
- To supply overhead ors systems of ever-increasing quality and to offer an adequate maintenance service.

**GUIDOPARMA S.r.l.** through a careful analysis of its processes and the "risks" associated with them and the application of ISO 9001: 2015, it aims to identify all improvement actions to improve its management system.